### Sustainable Software Systems : Meeting the Challenge of the Future

**Business Innovation** Leadership & Technology Conferences

Mike Amundsen (@mamund) Nov-19 11PM UTC

## Sustainable Software Systems Meeting the Challenge of the Future



### Mike Amundsen @mamund youtube.com/mamund



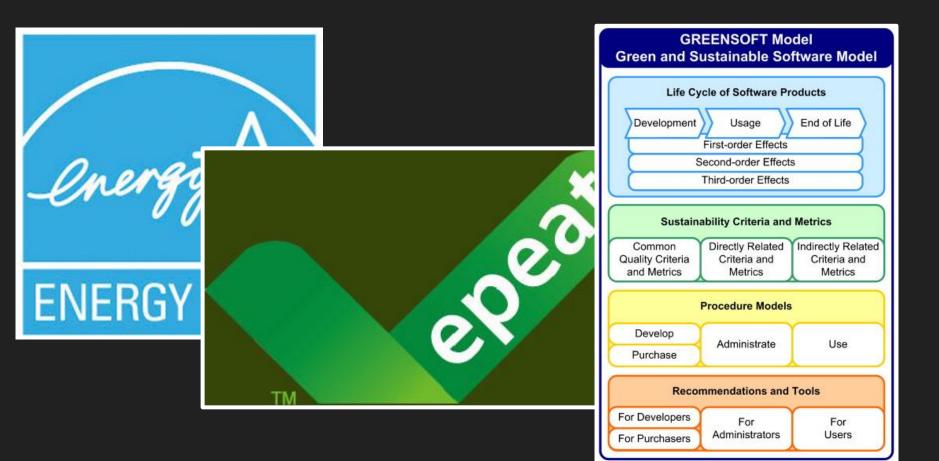




## Sustainable Software









### Sustainable Software Development

**An Agile Perspective** 

Kevin Tate

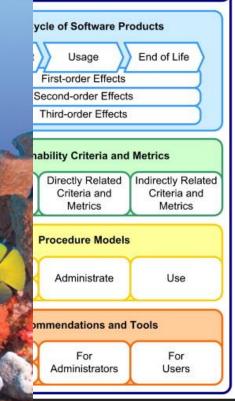
Foreword by Jim Highsmith

Agile Software Development Series

Alistair Cockburn and Jim Highsmith, Series Editors



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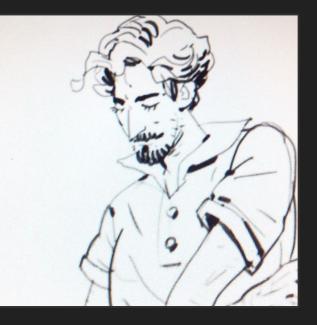


### Alex Rivera

instagram.com/alex.riverah/

etsy.com/shop/AlexRiveraComics

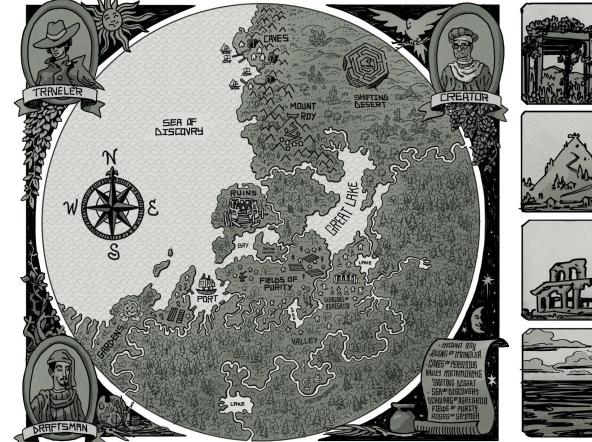
linkedin.com/in/alex-rivera-7388384b/























Sustainability

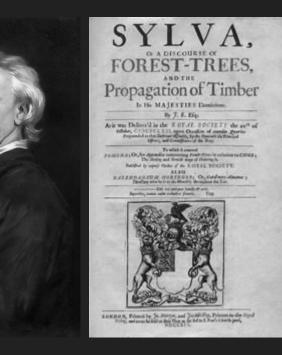


"Development that meets the needs of the present without compromising the ability of future generations to meet their own needs."

-- Brundtland Commission, 1987

#### "A gardener's work is never at an end."

#### -- John Evelyn (1620-1706)



Public Domain, https://en.wikipedia.org/w/index.php?curid=19816770

# It can be difficult to foresee the challenges of the future ...



# It can be difficult to foresee the challenges of the future ...

## How do we plan for the unknown?



HOW DO COMMITTEES INVENT?

design organization criteria

"Every time a delegation is made and somebody's scope of inquiry is narrowed, the class of design alternatives which can be effectively pursued is also narrowed."

-- Mel Conway, 1968





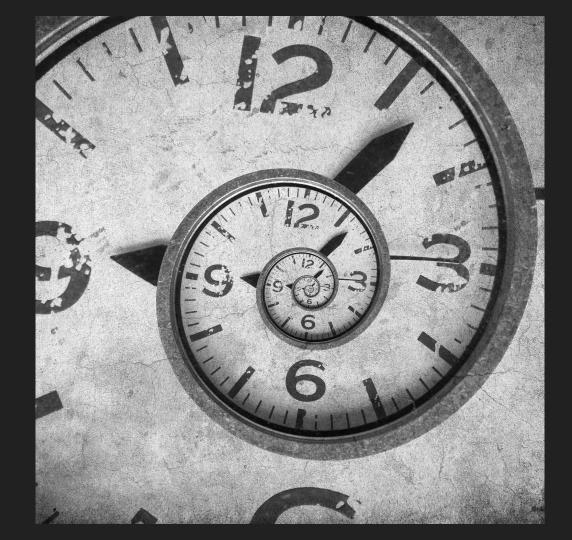




"Delay commitment until the last responsible moment, that is, the moment at which failing to make a decision eliminates an important alternative."

-- Tom and Mary Poppendieck, 2003

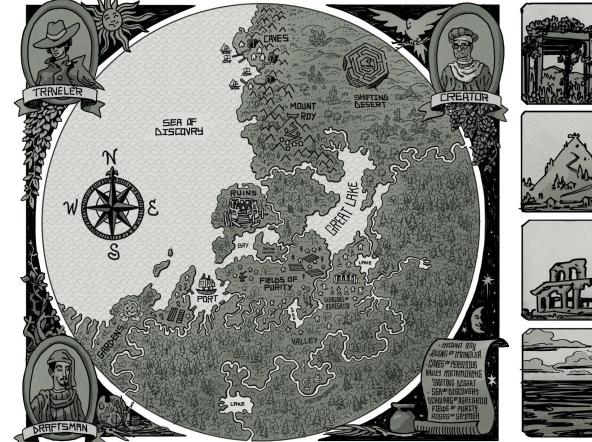








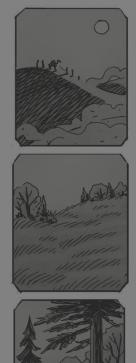








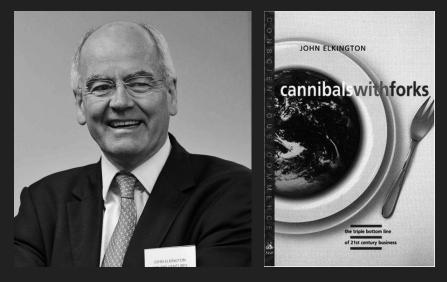






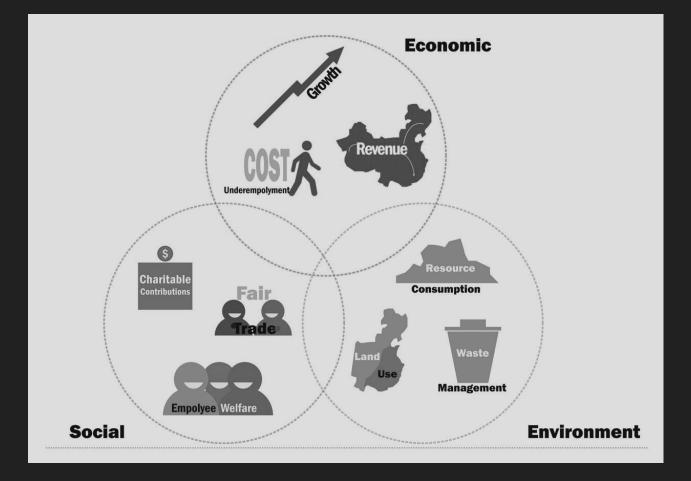


## Profit



"The TBL agenda focuses corporations not just on the economic value that they add, but also on the environmental and social value that they add – or destroy."

-- John Elkington, 2004



By Triplebotline - Own work, CC BY-SA 3.0, https://commons.wikimedia.org/w/index.php?curid=21084669

# Effective and efficient are not the same things ...



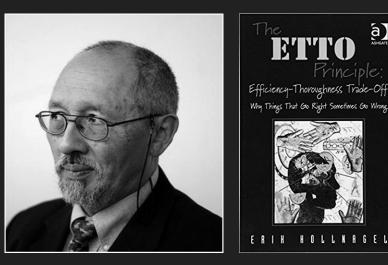


## Effective and efficient are not the same things ...

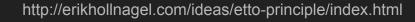
And sometimes they exist in conflict with each other.

"It follows from the ETTO principle that it is never possible to maximise efficiency and thoroughness at the same time."

-- Eric Hollnagel



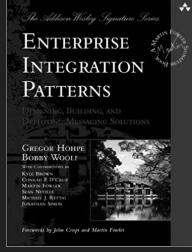
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"People at Google don't say 'IT' (information technology) because the business & tech work closely together - IT is an integral part of the business."

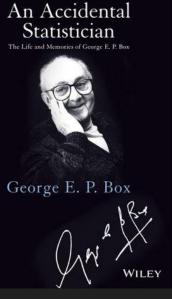
-- Gregor Hohpe, 2017





#### "All models are wrong, but some are useful."

-- George Box (1919 - 2013)



https://en.wikipedia.org/wiki/All\_models\_are\_wrong

#### "Your Data Model is not your Object Model is not your Resource Model is not your Message Model."

-- Mike Amundsen

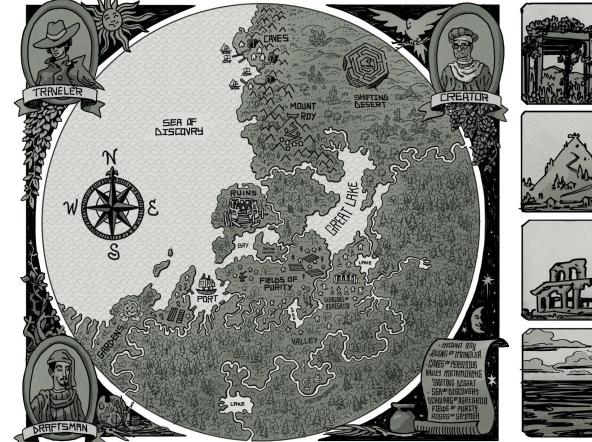


https://www.wired.com/2008/06/pb-theory/

















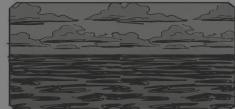














People

"Social variables refer to measurements of education, equity and access to social resources, health and well-being, quality of life, and social capital."

### Indiana Business Review (2011)



The IBR is a publication of the Indiana Business Research Center at IU's Kelley School of Business

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The Triple Bottom Line: What Is It and How Does It Work?

#### TIMOTHY F. SLAPER, PH.D.

Director of Economic Analysis, Indiana Business Research Center, Indiana University Kelley School of Business

#### TANYA J. HALI

Economic Research Analyst, Indiana Business Research Center, Indiana University Kelley School of Business

Sustainability has been an often mentioned goal of businesses, nonprofits and governments in the past decade, yet measuring the degree to which an organization is being sustainable or pursuing sustainable growth can be difficult.

John Elkington strove to measure sustainability during the mid-1990s by encompassing a new framework to measure performance in corporate America.<sup>1</sup> This accounting framework, called the triple bottom line (TBL), went beyond the traditional measures of profits, return on investment, and shareholder value to include environmental and social dimensions. By "Government will never run the way Silicon Valley runs because democracy is messy.

And part of government's job is dealing with problems nobody else wants to deal with."

Barack Obama, 2016



http://www.latimes.com/business/hiltzik/la-fi-hiltzik-obama-silicon-valley-20161017-snap-story.html

# This "Dance of the Knowing" is more than just a celebration...



This "Dance of the Knowing" is more than just a celebration...

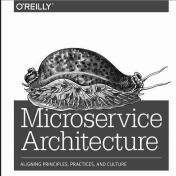
It is also a reminder that we are all connected in fundamental ways.



"How we structure our company -the way we communicate -- has an impact on the things that we build."

— Ronnie Mitra





Irakli Nadareishvili, Ronnie Mitra, Matt McLarty & Mike Amundsen

https://www.youtube.com/watch?v=4nvanSt3bQY

"Organizations which design systems produce designs which are copies of their communication structures."

-- Mel Conway, 1968



#### HOW DO COMMITTEES INVENT?

That kind of intellectual activity which creates a sacful whole frees its dresse parts may be called the delay of a species. Whether the out for a periodic activity is the creation of a pecificmental major were a social to the formation of a resum of a specific specifi

Typiselly, the objective of a density, ergenzation is the perturb and samelly of a desense of controling a observed by structured hody of information. We may many this information the approximation, the structure of the structure of the structure density. It is provide preduced by galded by the system density, it requires a measurement of models. A summittanter models a new required in the exceed disaster, so be appoints a some in equilating of models. A summittanter models a new product and density on the system of the system of the system of the system exceed disaster, so be appoints a some in equilating the system. The system of the

real erganization may or may not be involved in traction of the system it designs. Frequently, in fain, there are policies which discourage a group's

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#### The initial stages of a de

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design organization criteria

DATAMATION





### The group — as a whole — is more important than any one individual...



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And the group gets its characteristics from the individuals that make up that group.

### **The Theseus Paradox**



https://03varvara.wordpress.com/2010/06/22/konstantinos-volanakis-the-argo-2nd-half-of-the-19th-century/

### Change is inevitable...



https://03varvara.wordpress.com/2010/06/22/konstantinos-volanakis-the-argo-2nd-half-of-the-19th-century/

### Change is inevitable...

# We don't build static systems; they're dynamic.



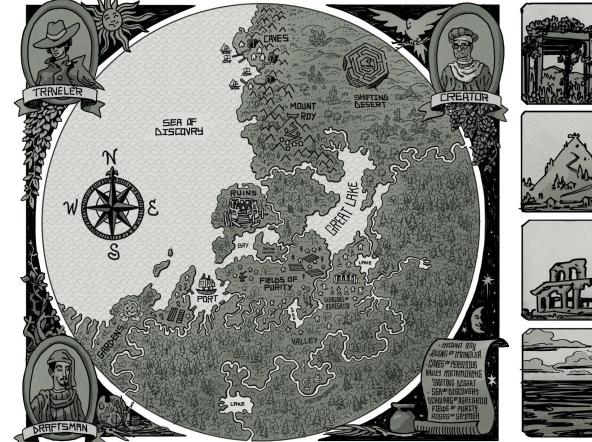
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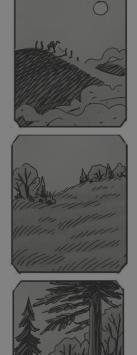












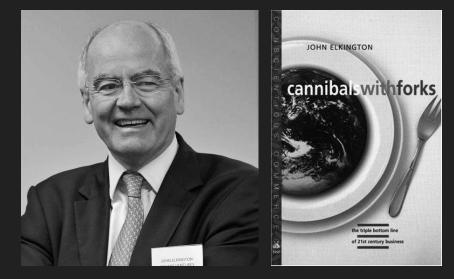




## Planet

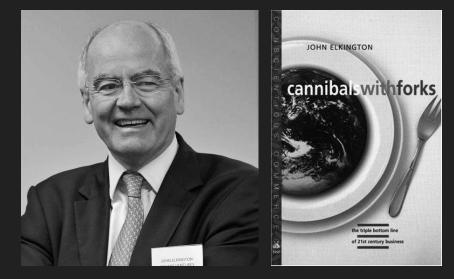
"A TBL company endeavors to benefit the natural order as much as possible or at the least do no harm and minimise environmental impact."

-- John Elkington, 2004



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"The 'environment' is where we live; and 'development' is what we all do in attempting to improve our lot within that abode. The two are inseparable."

-- Brundtland Commission, 1987



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"Seven generation stewardship is a concept that urges the current generation of humans to live and work for the benefit of the seventh generation into the future."

-- Great Law of the Iroquois

http://www.republicoflakotah.com/2009/kaianerekowa-hotinonsionne-the-great-law-of-peace-of-the-longhouse-people/



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# Change is rarely a discrete jump...



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## And how is it that things which seem solid can change?



*"Microservices encourage* architects and developers to develop systems that can be changed faster."

-- Sam Gibson, 2015

https://www.thoughtworks.com/insights/blog/monoliths-are-bad-design-and-you-know-it



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Tightly coupled software presents the biggest difficulty when teams are looking to extend or change systems. As systems get larger, coupling limits the scope of change and self perpetuates. The easiest way to extend tightly coupled code is often to weave in even more interdependence.



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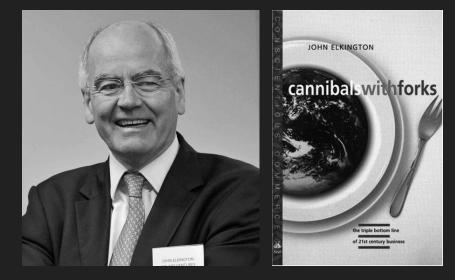
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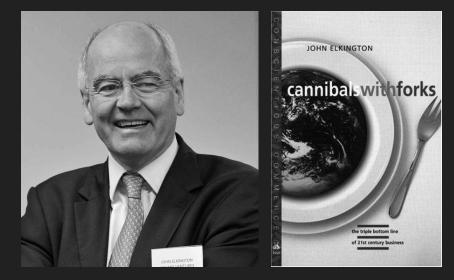
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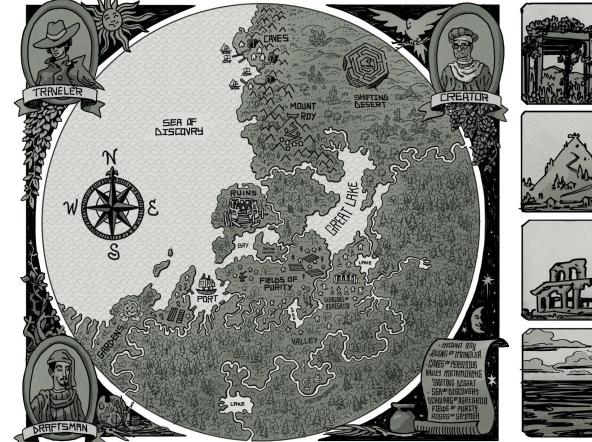


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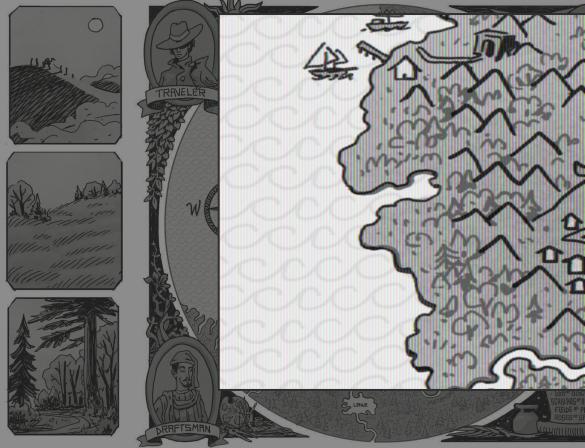




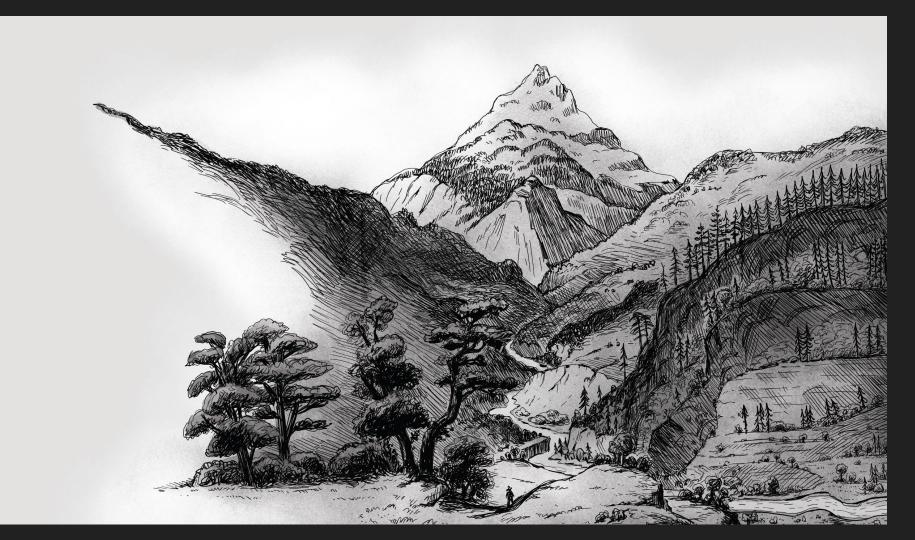












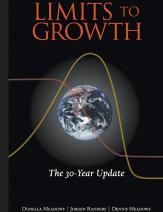




"Running the same system harder or faster will not change the pattern as long as the structure is not revised."

-- Donella H. Meadows, 1972





https://en.wikipedia.org/wiki/The\_Limits\_to\_Growth

## Profit

Focus on *value*, not just profit.

Align IT with company values.

Question the value of what you give away.



## People

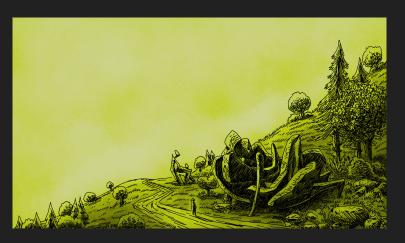
Empower your people.

Make sure IT serves, not demands.

Be aware of how 'labor saving tech' really works.



## Planet



Leverage change, don't fight it.

Take responsibility for your environment.

Take note of how your tech affects those around you.

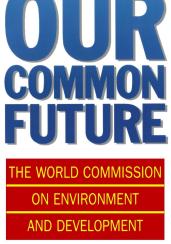
### Meet the needs of the present...



### Meet the needs of the present...

### Without compromising the future.





Social media "has eroded the core foundations of how people behave by and between each other."

-- Chamath Palihapitiya, 2017



SOCIALCAPITAL

VISION / TEAM / PORTFOLIO / ARTIFACTS / ANALYTICS

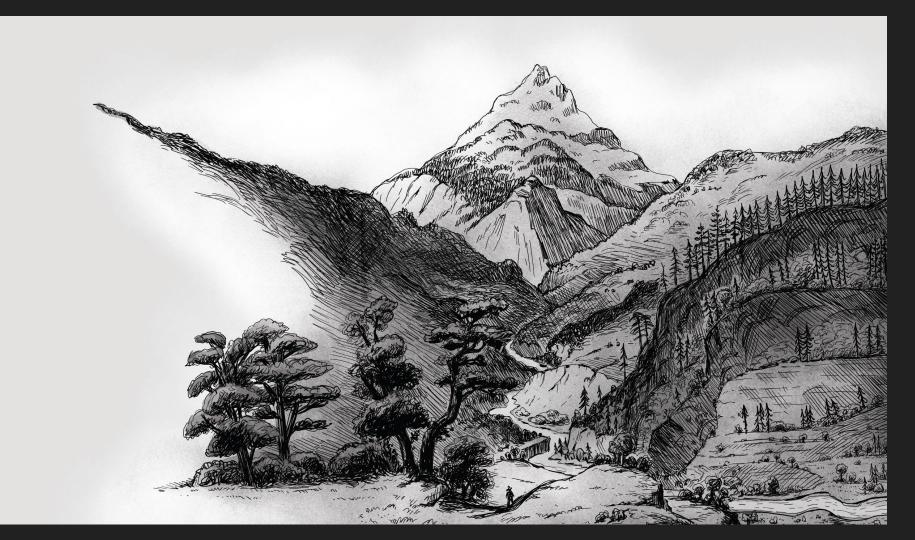
"Society is demanding that companies, both public and private, serve a social purpose."

-- Larry Fink, 2018



**BLACKROCK**°

http://www.businessinsider.com/blackrock-ceo-larry-fink-just-sent-a-warning-to-ceos-everywhere-2018-1



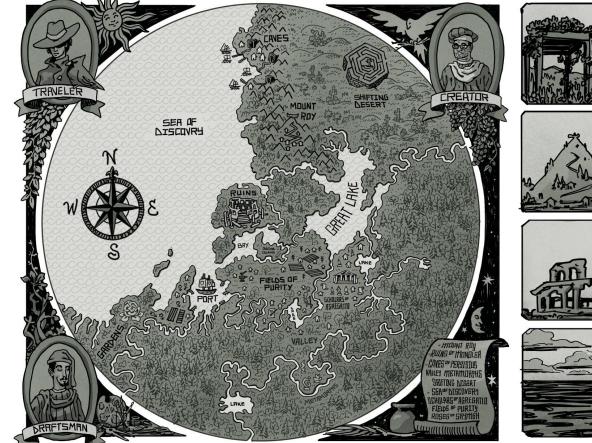


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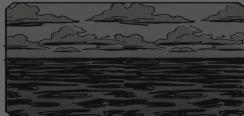


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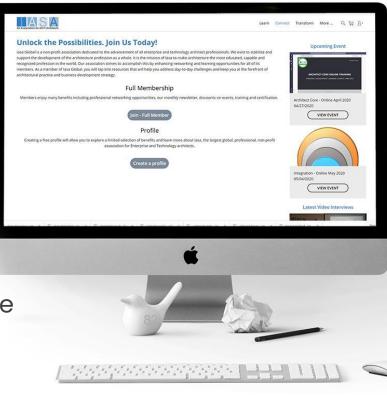




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